

# Strategic Plan 2023-2025

## Our Vision

To improve health outcomes, quality of care and the healthcare journey for both patients and providers within the health and social services system in North Simcoe.

## Our Values

Inclusiveness  
Respectfulness  
Collaborative Partnerships  
Accountability  
Innovative Thinking

NORTH SIMCOE  
**Ontario Health Team**

[www.nsoht.ca](http://www.nsoht.ca)

## Strategic Priorities



### Improve Access to Quality Care

**Objective:** Improve the access to quality care by providing accessible, streamlined pathways.

**We will:**

**Assess, Monitor, and Improve the Quality of Patient and Provider Care:** Aligning with provincial standards, leverage data, best practices, and continuous feedback to drive positive outcomes and improve the healthcare experience for patients and providers.

**Design Regional, Integrated, Standards-Based Care Pathways:** Streamlining the healthcare journey for improved outcomes and satisfaction for patients and providers.

**Operate a Care Clinic for Effective Patient Support and Referrals:** Providing essential care and navigation for unattached patients to access the services they need.



### Facilitate Engagement & Co-Design

**Objective:** Ensure the community's voice is heard and valued in shaping our initiatives.

**We will:**

**Execute a Dynamic Communications Engagement Plan:** Keeping our community informed, engaged, and actively involved.

**Nurture and Support a High-Performing PFAC:** Cultivating and engaging a robust Patient, Family and Caregiver Advisory Council (PFAC) to help guide our initiatives.

**Support an Effective PCAC:** Engaging our Primary Care Advisory Council (PCAC) to drive positive change.

**Enhance System Navigation:** Facilitating improved access to the right care at the right time.

# Strategic Priorities



## Promote Health Equity

**Objective:** Advance a health system that provides equitable healthcare access, quality, and outcomes for all individuals and communities we serve.

**We will:**

**Integrate Equity-Driven Approaches:** Embedding an equity, inclusion, diversity and anti-racism lens into all projects and policies with the goal of reducing health disparities, particularly for underserved populations, and improving care for those who need it most.

**Embed Health Equity in Core Strategies:** Making equity a central pillar of our mission through the Integrated Care & Population Health Management Working Group.



## Advance Digital Health

**Objective:** Leverage digital advancements to improve healthcare accessibility, efficiency, and effectiveness for both patients and providers.

**We will:**

**Align with Provincial and Regional Digital Strategies:** Equipping healthcare providers and patients with digital tools for improved care and effective engagement in their healthcare journey.

**Enhance Data Sharing within the OHT:** Strengthening our capacity to utilize data for enhanced patient outcomes and system efficiency.



## Foster Strong Leadership

**Objective:** Strengthen our leadership capacity to drive collaborative success.

**We will:**

**Expand the Collaborative Council:** Broadening our local network and partnerships to enhance decision-making and leadership strength.

**Develop Strong Core Leadership and Staff:** Cultivating a highly skilled, motivated, and cohesive team dedicated to advancing our mission.

**Forge Alliances with Regional OHTs:** Coordinating efforts for a more aligned and integrated healthcare system, benefiting all.